

KAMALRAJ NAIDU

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PROFESSIONAL SUMMARY

IT Operations Engineer with 3 years of experience managing enterprise Mainframe, AS400, Linux, and Windows Server environments at Atos Malaysia. Proven track record supporting Fortune 500 clients across banking, aviation, energy, and insurance sectors. Skilled in BMC Control-M job scheduling, Infor M3 lifecycle management, and system monitoring (CrowdStrike, NetGain, Zabbix). Bachelor's in Computer Science (Software Engineering) from Multimedia University. Seeking to transition into infrastructure and platform engineering roles with exposure to modern cloud and automation tools.

SKILLS

Platforms	Mainframe (z/OS), AS400 (IBM i), Windows Server, Linux (RHEL, Ubuntu)
Monitoring & Scheduling	BMC Control-M, CrowdStrike, NetGain, Zabbix
ERP & Lifecycle	Infor M3 Lifecycle Manager (LCM), system IPLs, service restarts
Scripting	PowerShell, Python (basic), Bash, C++, SQL
Web Development	PHP, HTML, CSS, Front-end & Back-end
IT Operations	Incident management, system patching, backup & recovery, asset management
Soft Skills	Team leadership, technical documentation, cross-team collaboration, client-facing support

EXPERIENCE

IT Mainframe Engineer / IT Operations Engineer — Atos Malaysia 2022 – Present

- Manage multi-platform enterprise environments (Mainframe, AS400, Linux, Windows Server) supporting production and UAT/DEV systems for Fortune 500 clients across banking, aviation, energy, and insurance sectors.
- Perform system IPLs, service restarts, and lifecycle management using Infor M3 LCM, ensuring minimal downtime across 50+ systems.
- Monitor infrastructure health using CrowdStrike, NetGain, and Zabbix — proactively identifying and resolving incidents before they impact operations.
- Lead a team of 3-4 engineers — handle shift scheduling, knowledge transfer, and new employee onboarding.
- Supported global clients including: Saint Gobain, Changi Airport, Standard Chartered Bank, Shell (USA & UK), CAPITA Life & Pensions (UK), DAF Trucks, KPN, Baloise, Sociale Verzekeringsbank, and Aperam.

Software Web Developer Intern — Doerpreneur Soft 2022 (5 mos)

- Built a project management module (similar to Monday.com) for an HR Management System — full stack development, testing, and deployment.

IT Executive Intern — Carlsberg Brewery Malaysia Berhad 2019 (4 mos)

- Provided IT user support, hardware troubleshooting, and server maintenance for a 500+ user enterprise environment.

EDUCATION

Bachelor of Computer Science (Software Engineering) — Multimedia University (MMU), Cyberjaya

Diploma in Information Technology — Multimedia University (MMU), Cyberjaya Graduated 2019
Dean's List — 3 consecutive semesters Graduated 2022

LEADERSHIP

- Team Leader at Atos Malaysia — managed shift operations, mentored new engineers, and authored team documentation.
- High Committee Member, Game Development Club — Multimedia University.